



## **EMINENCE PHYSICAL THERAPY PAYMENT AND REFUND POLICY**

Eminence Physical Therapy, LLC only accepts the following forms of payment: cash, all major credit cards, Health Savings Account (HSA) Cards, and Flexible Spending Account (FSA) Cards. If paying by cash, the exact amount is required as no change will be provided.

Eminence Physical Therapy, LLC does not accept insurance of any kind and will not file insurance claims on the behalf of any client. This allows the guarantee of personalized one-on-one care to ensure that the highest quality of care possible is provided. In addition, upon request, clients will be provided with the necessary documentation needed in order to submit claims to their insurance company, although reimbursement **CANNOT BE GUARANTEED**. Please note that wellness or maintenance services are not eligible for insurance reimbursement and the therapist will not provide any documentation or superbills for clients to file claims for maintenance or wellness services.

There are no refunds for services rendered. Payment must be received at time of service. Service packages must be pre-paid in full at time of booking. Refunds will **ONLY** be given in the event of an overpayment or over-charge on credit, debit, HSA, or FSA cards. This refund will be issued in the original form of payment within 14 business days.

### **THERE ARE ABSOLUTELY NO EXCEPTIONS TO THIS POLICY!**

**\*I acknowledge that I have received, read and understand the payment and refund policy**

Patient Signature or Signature of Authorized Representative: \_\_\_\_\_

Relationship of Representative to Patient: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_